

Appendix F: Calling Dates and Dispositions

Knoxville PRC#10401X Combined
Survey Dates: 9/14/2016 to 9/22/2016

315 COMPLETED INTERVIEWS

28863 TOTAL SAMPLE USED

RESULT			
315	1.1%	01	Complete
16636	57.6%	02	No answer / Answering Machine
431	1.5%	03	Busy
4655	16.1%	04	Disconnected/ Non-working Number
1323	4.6%	05	Hard Refusal-Screening Incomplete
36	0.1%	06	Respondent Terminate-Screening Complete
242	0.8%	07	Call Back
580	2.0%	08	Business / Cell Phone (Not Residential Number)
1058	3.7%	09	Computer Tone (Fax / Modem / Pager)
164	0.6%	10	Language /Deafness/Hearing Problem
1705	5.9%	12	Soft Refusal
1096	3.8%	13	Quota Full
36	0.1%	15	Call Blocked
608	2.1%	16	Add to Do Not Call List
202	0.7%	90	Unknown
144	0.5%	91	Unknown
180	0.6%	92	Unknown
3	0.0%	93	Unknown

Cooperation Rate: 7.4%

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Nashville PRC#10401Y Combined
Survey Dates: 9/14/2016 to 9/22/2016

309 COMPLETED INTERVIEWS

41364 TOTAL SAMPLE USED

		RESULT
309	0.7%	01 Complete
15095	36.5%	02 No answer / Answering Machine
966	2.3%	03 Busy
20053	48.5%	04 Disconnected/ Non-working Number
981	2.4%	05 Hard Refusal-Screening Incomplete
14	0.0%	06 Respondent Terminate-Screening Complete
259	0.6%	07 Call Back
659	1.6%	08 Business / Cell Phone (Not Residential Number)
1122	2.7%	09 Computer Tone (Fax / Modem / Pager)
116	0.3%	10 Language /Deafness/Hearing Problem
663	1.6%	12 Soft Refusal
683	1.7%	13 Quota Full
50	0.1%	15 Call Blocked
648	1.6%	16 Add to Do Not Call List
173	0.4%	90 Unknown
55	0.1%	91 Unknown
9	0.0%	92 Unknown
6	0.0%	93 Unknown

Cooperation Rate: 11%